



Anderson Concrete Newsletter

Volume 7, Issue 2

Summer/Fall 2021

Points of interest:

- “Concrete Products” magazine: June 2021 Cover Story Article
- Summer Event at the Columbus Zoo

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Pictured above (l-r): Mike, Shawn, Dave, Dick, Jessica, Andy, Doug and Bill Anderson. Photo credit: Brent Turner

Concrete Products Cover Story: “A Family Affair” by Josephine Patterson

One of the Buckeye State’s oldest and largest ready mixed producers, Anderson Concrete, is celebrating a century of being the backbone of infrastructure and development for Central Ohio. Part of an elite group of operators that have seen a continuity of leadership from one generation to the next, the producer kicked off its centennial year with the appointment of Jessica Anderson, a fourth-generation owner, as its fifth president and the first female in the role.

She takes the helm of a family business with six plants, a 90-truck fleet and payroll of 150, succeeding cousin Doug Anderson, who transitioned to chief executive officer after serving as president since 2002. In total, five Anderson cousins—brothers Doug and Bill, Mike and Jessica (fourth generation), plus Mike’s nephew Shawn (fifth generation)—are currently part of the leadership team for the Columbus-based company.

So how do the family members maintain harmony and balance decision making? “Every family member that has worked for the company comes in at the ground level and works their way up through the ranks,” explains Jessica Anderson, who got her start in the accounting department of sister business Buckeye Ready-Mix in 2001 before proceeding to treasurer posts with ALD Precast and Columbus Bituminous Concrete Corp., both allied operations.

“This helps us earn respect, learn about all aspects of the company, develop our skills and discover what we like to do,” she continues. “Each of us has developed our own niche within the company, and we have unique strengths and perspectives, which helps with problem solving and decision making. Most importantly, we treat each other with respect, which has been vital to our long-term success.”

It’s not just family members that have spent their entire careers at Anderson Concrete. The producer has a long history of employee loyalty and longevity. It is not uncommon for employees from all departments to stay at Anderson Concrete for several decades, and even encourage members of their own families to come work for the company as well. In fact, there are several sets of fathers/sons that have worked for the producer over the years.

“I have worked with many talented and hardworking people in my 40 years with the company,” says Doug Anderson. “Our entire team feels like part of the family. It has been exciting to see all the changes that have taken place in the industry over that time. It has also been exciting to support the contractors who have built so many fantastic projects around Columbus. Watching our company grow and adapt has been very fulfilling.”

article continued on page 8-9

A Word from the President

Jessica Anderson

Hi Team!

I am excited to share all the great things happening at our company right now, many of which are covered in this newsletter. First of all, we have a lot of new faces on our team as you can see on this page. Secondly, on September 16th, we will be celebrating the 100th anniversary of Anderson Concrete with all of our stakeholders (past and present employees, customers, suppliers and friends) here on Haul Road. My family and I are so thankful to everyone who has been a part of the journey and this celebration is a reflection of the contributions of many dedicated people over the past 100 years. As we look forward to the future, we want to honor our past as well, so we have assembled a commemorative book to document the history of Anderson Concrete. The project took a lot of time and effort, but it was fun to see the pictures and hear all the stories, decade by decade. For those who would like to receive a copy of the book, they will be available in December and we can't wait to share it with you!



As far as our workload, most of the people reading this newsletter already know what is happening because you are experiencing it every day, so you know it has been hot and rainy, and we are busy. We have a lot of work left to do this year, and many jobs will be rolling over into next year. For more details on current and upcoming projects, please read the Sales Report on page 15.

What you may not know is who I am and what I am focusing on, so I want to share a little bit about my transition and vision for the future. Over the past few months, I have been meeting with customers and suppliers, learning more about each department, developing succession plans, and studying key performance indicators. My goal is to shadow a variety of people throughout the company so that I have a better understanding of the day-to-day operations of each department. I also want to visit jobsites so that I can meet more customers and employees. My favorite activity of the summer was experiencing a night pour at the new Wexner Medical Tower. I enjoyed meeting drivers at the plant (while giving away White Castles!), and then watching it all come together at the jobsite. That night, our team delivered almost 2,000 yards in 7 hours without a hitch. It was a tremendous team effort by all involved and I was proud to witness it.

As I continue to learn from Doug Anderson and other leaders, my goal is to align myself and our team with the values of the company. While **safety is our #1 priority**, I am focusing on **integrity, excellence, gratitude and community**. In addition, I want to continue developing three specific things: **teamwork, communication and trust**, so you'll be hearing more about these topics in the future.

Welcome New Hires!



Jeffrey Koppenhoefer



Adam Roby



William Justice

Welcome New Hires!



Aaron Dickerson



Charles Whitaker



Bobby McCown



Eric Everetts



Gregory Boyd



Corey Bledsoe



Willis Townsend



James Pike



Joseph Hicks



Kyle Campbell



Christopher Dodds



Michael Bryant



Nicolas Leist



Paul Williams



Robert Ulery



Tyler Jones



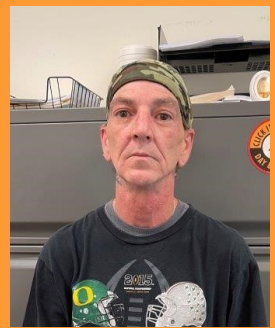
Samuel Toles



Shawn Robinson



Michael Drake



Robert Burns

Con-Tech Manufacturing Advisory Board

Mike Anderson, Vice President

Early in 2019, Anderson Concrete was invited to serve on the Customer Advisory Board for Con-Tech Manufacturing, Inc. The COVID-19 pandemic put the Board meeting on hold for one year, but it was held in early May of this year. We were one of only thirteen of Con-Tech's leading customers in the nation to be selected. At the meeting, many innovations were discussed including mixers without ladders, mixers without charge hoppers, composite water tanks, drum design changes, chute design changes, cameras and mixer controls to name a few. Con-Tech Manufacturing, Inc. is a family-owned business based in Dodge Center, Minnesota that listens to their customers' needs rather than telling customers what they need. It was my honor to represent Anderson Concrete at the meeting and look forward to seeing the improvements to an already strong product.

**Visit Anderson Concrete's online company store
and get your 100-year Anniversary gear now!**
<https://www.andersonconcrete.buyproforma.com>



**BUY A WATER BOTTLE
GET A HAT FOR FREE!**



Quality Control Management System

Rod Jenkins, Vice President of Production

Anderson Concrete (ACC) has had a quality control plan in place for several decades, but we revised and restructured it this year to meet ACI guidelines. The first quality control plan, written by Bill Feltz, retired Vice President of Production, has been used to make public works and commercial job submittals. Every bit of wording contained in the original plan has been used in our new Quality Manual (QM).

Commercial and Public Works projects account for greater than 95% of our production. Essentially all our commercial work and some public work projects require us to follow American Concrete Institute (ACI) specifications. When a job falls under ACI specifications, every supplier must follow the requirements listed in ACI documents. ACI has a specific chapter that details how a company should develop a QM, which explains the entire quality management system (QMS).

A ready-mix concrete producer is unique in that we sell an unfinished manufactured product. Every department in a ready-mix concrete company plays an important role in the overall quality of the product. Our ACC team continues to take on highly technical work using the latest ready-mix concrete technology. It is a fact that we produce the most advanced and strongest concrete in our market. The Anderson Family, including the current family members managing the company, always make quality a top priority. Additionally, for several years ACC has received an Excellence in Quality award from the National Ready Mixed Concrete Association (NRMCA) and NRMCA has placed an increased focus on maintaining an ACI QM. For all these reasons, a new QM detailing our QMS became a necessity!

Our new QM, finished in June, is a 35-page document that outlines our entire QMS. This plan details every departments' responsibilities in quality, procedures for purchasing and managing materials, our production facilities, and discusses how we would research and respond to issues. Also outlined in the new QM is a "quality audit team" consisting of department managers that will review our plan yearly and look for ways to make improvements. We will also form a "customer focus group," led by the Sales Department, that will look for ways to improve our operation in the eyes of our customers. One of the goals of our new QMS is to get additional input from every department so there will be more discussion of quality initiatives in the future.

If you would like to review our QM, or if you have any ideas to share, please contact Rod Jenkins.



Update!

In the last newsletter, we shared that Rod Jenkins, ACC Vice President of Production, was testing to become a certified "American Concrete Institute (ACI) Technical Manager." We are happy to announce that he passed the rigorous examination and is now the first person in Ohio, and one of only ten people in the United States to receive this certification! This is in addition to the National Ready Mixed Concrete Association (NRMCA) Certified Concrete Technologist Level 3 endorsement, which he received earlier this year. Congratulations Rod!

Anderson Concrete Summer Event

After having to cancel our Summer Event in 2020 due to the pandemic, we were so excited to see everyone at the zoo this year! In total, between Anderson Concrete, Buckeye Ready-Mix and ALD Precast, 1,138 people attended this year's event. We hope you and your family had fun!



Columbus Zoo & Zoombezi Bay



Photo credit: Jenna Rae, Jenna Rae Marketing & Design

“A Family Affair” — Concrete Products magazine cover story article

continued from page 1

ADAPTING FOR GROWTH

“At an early age, I saw in my grandpa, Richard Anderson, the kind of man I wanted to be. For me, working with the best people and products as well as pushing forward in a continually evolving industry is what makes the company Anderson Concrete,” says Shawn Anderson, the first fifth generation member to become active in the business.



When they founded the company that spawned Anderson Concrete in 1921, his great great grandfather and great uncle, Walter Earnest Anderson and Willis Anderson, started with a single truck—hauling sand and gravel exclusively for American Aggregates Corp. During the pre-World War II building boom, W.E. Anderson & Son Trucking Co. evolved from a trucking and hauling company into a ready mixed concrete producer. Over the decades, it has made numerous improvements to its fleet and plants, and deployed technology to formulate, test and upgrade its products—and to develop exciting new ones.

“With the advancement of technology in society (not just construction), people and companies began wanting immediate feedback and definite information,” says Rod Jenkins, vice president of Production. “This trend was heavily felt in the ready-mix industry, even by our own employees. Those in production roles wanted to take advantage of technology that would give them immediate information on deliveries and batch weights from loads.”

Jenkins continues, “Highly technical ready-mix producers around the country were moving in the same direction, and we wanted to be at the front of this movement. We added laptops for field reps to monitor deliveries and orders in real time; software to monitor loading that would send immediate feedback to QC and dispatch in the event of an error; smartphones and apps for smartphones to monitor deliveries that could pull weights for individual loads; apps that customers could use to track deliveries; and, a move from not just computer-controlled batching, but the latest in Windows-based batching systems, which further modernized our plants. All of this has happened in the last decade.”

Further, over the past couple of years Anderson Concrete has made several updates to its on-site quality control lab, including purchasing a cylinder grinder from Hoskin Scientific and a fully automated computer testing system from Controls Group that allows for multiple automated tests on different concrete specimens. The Automax Multitest System also lets the company break higher strength concrete and conduct Modulus of Elasticity Testing on high performance mixes.

“Anderson Concrete marks a century of family and customer commitment.”

Jenkins believes that the company is well positioned in a mid-sized city that is experiencing an above average growth rate. “Columbus, being the capital city with a large public university, drives a lot of growth,” he explains. “Geographically we are centrally located, which is logistically ideal for companies that need to ship across the country. Also, our city is attractive with sports, arts, festivals, music, a lively downtown, so many people feel Columbus is an exciting place to live. Our truck fleet is positioned to grow if work demand would make it necessary.”

“From a plant perspective, we have always had capabilities that greatly exceed any demand that we encounter,” Jenkins notes. “Operating five large central mixed plants that can produce 250 cubic yards per hour gives us enormous production capabilities; we rarely push all our plants at the same time. Our plants could probably handle 40-50 more trucks than we’re currently running. In fact, two decades ago, around 120 trucks were running out of the same plants.” Anderson Concrete also heavily invests in yearly maintenance and upgrading of its plants and equipment, he adds, to stay at the top of the industry.

“It makes me really proud to see all the projects we’ve been a part of over the years and then to think of all our employees past and present that have contributed to these projects and played a hand in growing Columbus to the city it is today,” observes Bill Anderson. Some landmark projects include the Columbus Crew Stadium, Veterans Memorial & Museum, and the Ohio State University, Wexner Medical Inpatient Hospital.

THE NEXT CENTURY

The unique challenges of 2020 helped the company tap into its collective strength. Standing firm through a global pandemic, the producer’s vision is clear and its priorities are in order. As Anderson Concrete celebrates its centennial anniversary this year, the company says it is eager to start building for the next century “as a family business on a mission.”

“The ‘Anderson Concrete Family’ includes every person at Anderson Concrete, and it is that family that has made it possible to become 100 years old,” says Mike Anderson. It will be that valuable tenet that will continue to strengthen and grow Anderson Concrete for another 100 years.



Photo credit: Brent Turner, BLT Productions

Healthcare and Wellness

Unfortunately, COVID-19 is not over and positives cases are still happening at our company. The Delta variant is even more contagious, and more deadly, so we need to remain vigilant in order to keep our team and our families safe and healthy. Please continue to socially distance and wear a mask when you are close to other people, especially indoors. Anderson Concrete believes in the research supporting the CDC recommendation that everyone should receive a COVID-19 vaccination, so we strongly encourage it and are still offering a \$100 incentive to those who are fully vaccinated. In order to receive your \$100 gift card, please present your completed vaccination card to the Human Resources department. Thank you!

Retirement Planning: 401k Recordkeeper Transition

Over the past nine months, all employees have received a lot of communication regarding the transition from Findley, our previous recordkeeping company to Lincoln Financial Group. Some of the benefits of moving to Lincoln Financial Group include a more user-friendly website, personal and automated customer support, lower plan fees, better transparency and overall plan design elements.

We appreciate everyone's patience throughout this transition. We are out of 'blackout' so all of your investments have been transferred and the new website is live. The only items that did not transfer from Findley to Lincoln Financial Group were your beneficiaries, so please setup your online account at www.lfg.com and designate your beneficiaries. Your account is easily accessible from a computer, tablet, smartphone or even a smartwatch!

Employees can use the user-friendly website to make deferral changes, update beneficiaries, request a 401k loan and select investment funds. Lincoln is always available to help at www.lfg.com or contact a retirement consultant directly at 1-877-275-5462 today!

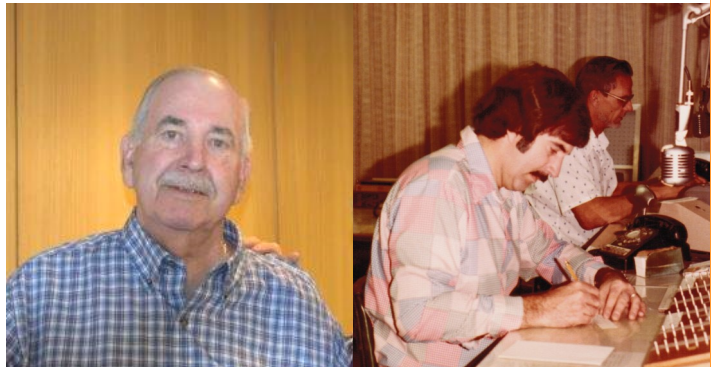
Watch a recorded presentation about the enhancements to our retirement plan by visiting this link or scanning the QR code: <https://www.brainshark.com/lfg/AndersonConcrete>



In Remembrance

Lawrence (Larry) Coughlin

Larry passed away in June 2021 at the age of 82. He will always be remembered as “*The Voice of Anderson Concrete*” because his voice was the recording on our automated phone system for many decades. He was hired in 1962 and worked in dispatching (pictured right) before going into the Sales department. He worked for the company for 41 years, retiring in 2002, and always returned for company functions as a retiree. His coworkers remember him fondly, sharing stories about his rapport with customers and his overall cheerful personality. A quotable Larry quote: “I’m running so far behind, I think I’m in first place!”



Buford (Butch) Moore

Butch passed away suddenly in December 2020 at the age of 84. Butch started at Anderson Concrete in 1968 as a dump truck driver, then became a mixer driver. After a short time in dispatching, he found his calling as a field representative in the Quality Control department. He was well respected by our customers and trained many employees that followed in his footsteps until his retirement in 1998 with 31 years of service. Butch was always cheerful and excited to see everyone when he returned for company functions as a retiree. He was also very excited about Anderson Concrete’s 100th year anniversary.



Henry Sanko

Henry passed away in May 2021 at the age of 64. Henry was hired in 1999 as a mixer driver, and worked for the company for 17 years until he retired in 2016. In addition to driving a truck, Henry was a driver trainer and led the chipping crew for many years. Some customers asked for Henry specifically to deliver their concrete.



Lawrence (Larry) Randles

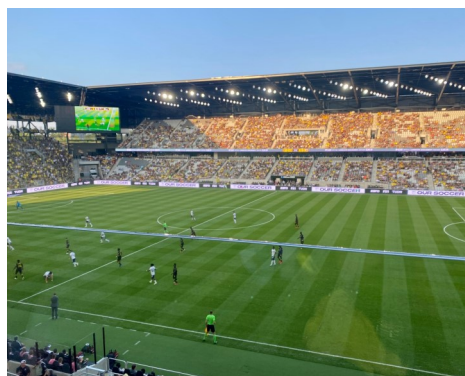
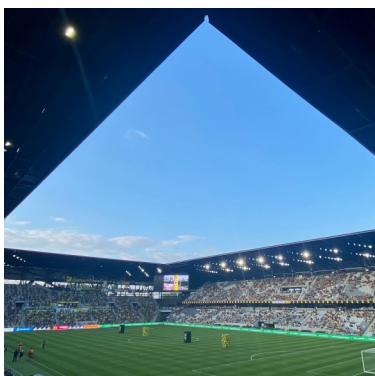
Larry passed away in February 2021 at the age of 71. Larry started in 1978 as manager of West Jefferson Concrete. He then became the general manager of West Jefferson, Marysville and Fairfield Concrete companies, which became part of Buckeye Ready-Mix in 1999, where he retired as Vice-President in 2018. In total, he had 45 years of service. Larry was a avid Ohio State Buckeyes fan and we will miss seeing him at The Shoe on gamedays.



Columbus Crew Stadium Reveal

For the past few newsletters, we've written about the construction of the new Crew Stadium. As of July 3, 2021, the stadium, now called Lower.com Field, is finally complete and soccer fans can enjoy watching games in the new venue. The stadium, built specifically for the Columbus Crew soccer team, will be the center of the future mixed-use Astor Park Development next to the Arena District downtown. The beautiful, unique stadium holds approximately 20,000 people, including 30 suites and 1,900 club seats. From October 2019 through summer 2021, Anderson Concrete supplied over 80,000 yards of concrete (1,040 orders), servicing six different contractors throughout the project including: Kokosing Industrial, George J. Igel & Co. Inc., Danbert Inc., Goettle Construction, McDaniels Construction and SGC Fields.

Here are some pictures of the completed stadium!



Anderson Concrete in the Community

Pelotonia 2021

After cancelling the main event in 2020 due to the pandemic, the Pelotonia bike ride was back in 2021 with 10,489 participants riding and raising money for cancer research. The Anderson Concrete/Buckeye Ready-Mix peloton once again participated in the ride and are continuing to raise money. So far in 2021, we have raised around \$35,000, and we have until October 31st to raise even more. Anderson Concrete & Buckeye Ready-Mix will be matching all donations.

Please help us find a cure for cancer by donating to: www.pelotonia.org/ACCBRM



COSI—Science of Big Machines Shawn & Nash Anderson

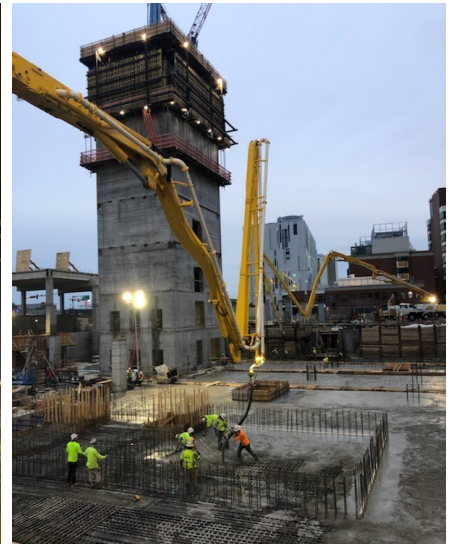
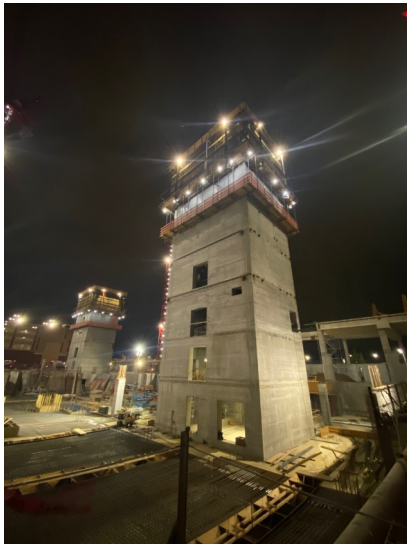
City of Groveport KidsFest Best of Show—1st Runner-Up Driver: Charlie Andersen



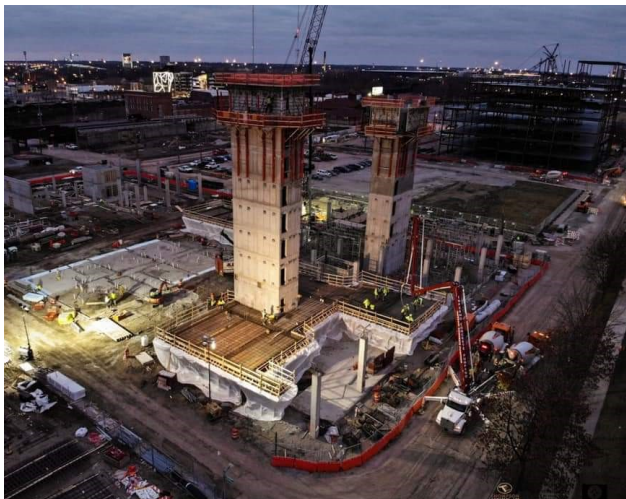
Concrete Kits for Kids Jewish Day School Driver: Dave Sargent



OSU Wexner Medical Inpatient Tower — The Walsh Group



Scioto Peninsula — Thompson Concrete



Summer Sales Report

Art Marchi, Vice President of Sales

As we reach the final third of our 2021 production schedule, there will be five projects that we started delivering this year that will roll over into 2022.

Those projects are:

- Wexner Medical Inpatient Tower with The Walsh Group
- OSU Wexner Medical Center Outpatient Facility with Baker Concrete
- The Hilton with Donley's Inc.
- I-70/71 split and the Broad Street Bridge over I-71 with Kokosing
- Broad Street bridge over I-71 with Kokosing

New projects added to our backlog that will roll over into 2022 are:

- Dodd Parking Garage with Dugan & Meyers
- Gravity 2 with Corna Kokosing
- Children's Hospital Purple Garage with Lithko Contracting
- Franklin County Correctional Facility with Igel Co. and Baker Concrete
- Heritage Pointe with Messer Construction
- 4th Street & 5th Avenue garage and podium with Thompson
- Lower Olentangy Tunnel with Granite, Keller, Igel and others to be added

I cannot recall a year where Anderson Concrete has had so many large projects to service in addition to taking care of our regular customers. Scheduling and delivery hours will be a major challenge the rest of the year because of labor and material shortages that our customers deal with daily. When



material like reinforcing steel is not delivered on time or the contractor's pour crew is scheduled for two different locations on the same day, orders must be canceled and rescheduled.

To be successful in business for 100 years, a company must overcome obstacles. Anderson Concrete has always done that because of its employees, past and present, who put forth the effort daily. THANK YOU!

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Columbus, Ohio 43207
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www.andersonconcrete.com



When: Thursday, September 16th

What: Open House, food provided

Where: Anderson Concrete east lawn

Guests: 11am-3pm

Employees: end of workday

Retirees: welcome anytime (11am-5pm)

RSVP appreciated from guests

(100year@andersonconcrete.com)

Anderson Concrete is on social media!

In addition to our website www.andersonconcrete.com, we are using social media to engage more with our team, recruit new employees and share our story with others!

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facebook

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