

JOB POSTING

DEPT: Quality Control

Position: Quality Control Field Representative

Job Summary:

This position provides technical support for ready mix plants, plant lead positions and customers to determine product suitability for use on projects. Essential responsibilities include quality control related duties of project management in a delivery territory. It is essential to maintain a commitment to the company mission and vision through exemplary leadership style and with a strong focus on the core company values.

Job Responsibilities Include:

- Monitor and help develop ready mix plant mix testing program. This includes daily air content, slump and yield testing of mixes at ready mix plants. Review of new mix design weights in plant computers is also essential.
- Calibration and upkeep of all testing equipment.
- Complete documentation of testing is required.
- Calibration of plant moisture probes and reporting of when they need maintenance.
- Ability to solve practical math problems and deal with a variety of concrete variables.
- Maintain ACI field testing technician certification.
- Develop and maintain relationships with plant lead positions, mixer drivers, third party testing personnel and customers. This includes daily documentation of contact with customers and unusual circumstances that could affect concrete performance.
- Monitor commercial and residential customers/projects in your area that require QC attention. Review daily orders in your territory. Make regular stops on jobsites we are supplying, to verify customer satisfaction and mix performance.
- Keep to a minimum and work to eliminate loads lost due to non-conformance in your territory.
- Immediately report production/jobsite issues that place the company at substantial risk of correction costs.
- Work with Vice President of Production and/or sales to resolve customer complaints in your territory. Must be available to make service calls relating to this during off hours.
- Work with plant lead position in your territory to assure quality of product and service. Support truck routing and **maintain** spacing through communication with all departments.
- Work with dispatch department in daily scheduling of business to assure that all production requirements can be met.
- Assist in training of drivers on recognizing proper slump of concrete. This extends to observing proper procedures for loading, mixing and washing down of ready-mix trucks.
- Willingness and able to assist in mix design lab as needed.
- Ability and willingness to perform moderate physical work for extended hours.
- Report issues that could jeopardize company equipment or customer relationships to supervision.
- Work in a team environment and assist co-workers with other duties as required.
- Strict adherence to safety requirements and procedures.
- Reliable attendance is essential in performing this role. Must be available to work off hours, at night and weekends. Long hours can be expected.
- Display a professional and courteous attitude to co-workers, customers and the general public at all times.
- Other Duties as Assigned

Any Questions please see Human Resources or Rod Jenkins.